



# City of Winder Water & Sewer Rates

Rev 3/14, 11/14, 8/16 Form 520

## Service Charges

- New Account Connection - \$50
- Transfer Service - Free/ \$25\*
- Reconnection - \$25 (not due to lack of payment)
- Delinquent - \$50 (due to lack of payment)
- NSF Checks - \$30
- Meter Damage - \$125 (additional fees may apply to meters larger than 1")
- Smart Point Device Damage - \$175
- Name or Address Change – Free
- Continuous Service – Free/ \$25\*\*
- Temporary Service/ Inspection - \$25 connection plus usage (3 days service max)
- Temporary disconnection due to repair – Free
- Residential Water/Sewer Deposit - \$100 (if applicable)

## Volume Rate (residential effective 10/1/2016)

Volume	Inside City Limits	Outside City Limits
1 <sup>st</sup> 2,000 gallons	\$ 2.65 per 1,000 gal.	\$ 3.00 per 1,000 gal.
2,001 – 6,999 gallons	\$ 8.00 per 1,000 gal.	\$ 8.00 per 1,000 gal.
7,000 + gallons	\$ 9.00 per 1,000 gal.	\$ 9.00 per 1,000 gal.

## Base Water Rates (effective 10/1/2016)

Line Size	Inside City Limits	Outside City Limits
5/8 – 3/4 inch line	\$ 16.25	\$ 25.20
1 inch line	\$ 55.70	\$ 56.20
1 ½ inch line	\$ 89.10	\$ 89.90
2 inch line	\$ 133.60	\$ 134.90
3 inch line	\$ 155.80	\$ 157.30
4 inch line	\$189.20	\$ 191.00
6 inch line	\$ 211.50	\$ 213.50
8 inch line	\$ 244.90	\$ 247.20
10 inch line	\$ 267.50	\$ 267.50
12 inch line	\$ 267.50	\$ 267.50

- Commercial volume usage is \$7.00 per 1,000 gallons
- Large volume Industrial usage is \$ 6.41 per 1,000 gallons
- Commercial & Industrial deposit is based on a one month average volume

**Dedicated Fire Lines**

5/8 – 3/4 inch line	\$ 16.05
1 inch line	\$ 26.75
1 ½ inch line	\$ 42.80
2 inch line	\$ 64.20
3 inch line	\$ 74.90

4 inch line	\$ 90.95
6 inch line	\$ 101.65
8 inch line	\$ 117.70
10 inch line	\$ 133.75
12 inch line	\$ 133.75

**Volume Rate (fire lines)**

- No volume fees are implemented for water used to extinguish fires through the dedicated line.
- All other volume usage is set at \$11.50 per 1,000 gallons.

**Base Sewer Rates (effective 10/1/2016)**

Line Size	Inside City Limits	Outside City Limits
All	\$ 19.30***	\$ 32.90

**Volume Rate (effective 10/1/2016)**

Line Size	Inside City Limits	Outside City Limits
All	\$ 4.60 per 1,000 gal.	\$ 5.80 per 1,000 gal.
	90% of water consumption	100% of water consumption

Single-family residential units are billed up to a maximum of 12,000 gallons of sewer per billing cycle.

**Definitions & Notes**

**\*Transfer Service** – If the utilities are currently connected at the new address there are no fees. In the event that services are disconnected at the new service address there will be a \$25 charge.

A customers deposit can transfer from one address to another. The customer is required to come by the Utility Billing Department, request that service be disconnected at the old location and connected at the new location. Service can overlap for up to 15 days. Any remaining balance on an old account plus any service charges will be transferred.

**\*\*Continuous Service** – During each period of time a Rental Unit is not occupied by a tenant, (an “Interim Period”) (1) the City will not discontinue water/gas service to the Rental Unit served by the City, (2) the City will establish an account related to such Rental Unit in the name of the Landlord as of the effective date of termination of service by the tenant or upon special request of the Landlord and (3) the Landlord will be the customer of the City with respect to the sale and delivery of water and/or gas to such Rental Unit under the City’s applicable Rate Schedule. In the event that the tenant was disconnected due to lack of payment there will be a \$25 connection fee.

**\*\*\*Non-metered Sewer Volume:** *Non-metered sewer will be charged the base rate of \$32.90.*

**Dedicated Fire Line** charges are related to meter/unmetered fire sprinkler connections to the potable water system. The monthly rate is based upon the connection size and takes into account the amount of water system capacity required for fire suppression. No fees are charged for usage to extinguish fires as designed by the system. A penalty may be assessed in addition to the \$11.50 per 1,000 gallons against owners using the line for purposes other than maintenance.

**Deposits** – The City requires that all customers pay a deposit on each account that they establish. This deposit shall be retained in escrow, without interest paid, by the City of Winder until the account is closed or until the residential customer has established twelve (12) months of on-time payments in full. The deposit will be applied against the final bill or the account (for those with 12 months of on-time payments). Deposits shall be maintained for non-residential accounts.

**Equivalent Residential Unit or ERU** shall mean the number of residential units to which the water demand of a customer is equivalent, where a single-family residential unit is assumed to have an average demand of 300 gallons per day. The number of ERUs assigned to a meter shall be determined by the number of residential units it serves.

**Good Credit Waives the Deposit** – The City will not require a deposit for those residential customers (determination of a deposit is provided from a third party vendor) that meet a good credit criteria. Credit is verified at the time that service is established. No actual credit scores are obtained by the City.

**Large Volume Industrial Usage** – Industrial users with an average daily volume of 250,000 gallons of water or greater.

**Master Meters for Apartments** – All master meters shall be placed in the property owner/manager’s name. For residential units the account holder may designate to be placed under either the residential or commercial rate structure (base plus volume). The City will automatically place all master meters or meters larger than 1” at the commercial rate unless requested to be established as residential.

**Meter/Line Size** - When determining the size of the meter/line for master metered apartments, hotels, assisted living homes, or other units with multiple dwellings, a base **ERU** formula may be used.

**New Account Connection** – This fee is established for the on-site activation of the meter, account setup and other processing. This is a one time fee per account and covers all utility services to include water, gas, and garbage. The \$50 connection fee covers all service connections.

**Temporary disconnection due to repair** – When requested between normal business hours the City will temporarily disconnect and reconnect water service at the meter for a customer to make personal repairs.

The City is not responsible for any repairs or leaks on lines leaving the meter or to include but not limited to: leaking toilets, faucets, private lines under a structure or within the walls or ceilings.

**Water Base Rate** is the minimum bill that a customer is charged based on meter size. This fee is set to recover the costs of meter maintenance and replacement as well as meter reading, billing costs, fire hydrants, and general repairs to water mains.