



May 19, 2016

Dear Valued Customer,

Waste Management was recently informed by our Atlanta area recycling processors that they will no longer accept or process glass collected curbside or commercially. Therefore, effective July 1, 2016, Waste Management will no longer be able to accept glass in the Atlanta area curbside and commercial recycling programs. Most all Metro Atlanta area recycling facilities will be halting glass collection by the end of the year as well.

Waste Management apologizes for the inconvenience this may cause our dedicated recyclers. Our recycling processors indicated they are no longer accepting glass because mixed glass from single stream collection and processing operations has been rejected by secondary processors and as a result has no marketable value. The challenges with mixed glass are not anticipated to change in the foreseeable future.

We also wanted to provide you some additional information around the current issues related to glass recycling:

- Putting glass in single stream curbside and commercial containers results in broken glass that is difficult to sort and recover economically.
- Broken glass mixes with other recyclable items causing contamination. By not allowing glass in single stream recycling, it improves the condition of other recyclables including paper, cardboard, aluminum cans and plastic bottles for manufacturers who require clean material.
- Glass is made from sand, limestone and soda ash. When it isn't recycled or recovered and goes into a landfill, it does not harm the environment or atmosphere.

We will continue to research suitable alternatives and work with processors for viable solutions. In the meantime, we encourage you to reuse and repurpose your glass bottles and jars.

For more information on recycling, please visit, [www.RecycleOftenRecycleRight.com](http://www.RecycleOftenRecycleRight.com).